**Vehya Requirements**

**Website Application**

The Vehya website is designed as a portal for sales, installation, and service of electric vehicle chargers. We do all brands and types of chargers.

Users are the customer who is buying the EV charger and the vendor (electrician) who is installing the EV charger.

**Customer**

There are two types of customers Residential and Commercial

Residential customers on the site looking for a EV charger they place their address, vehicle brand, etc and schedule a time for a comprehensive EV assessment by one of our reps.

Commercial customer on the site places some information and schedule a rep to set up an assessment.

Limitations

1. They cannot buy an EV charger alone without installation. We do not offer standalone EV charger sales.
2. Customer does not have a real dashboard right now, we send all correspondence via email updates.

**Vendor (Electrician)\***

There are two types of vendor of on the website: Electrical Contractors (Parent), Master or Journeyman (Employees)

There are electricians on the app ready to install chargers.

They will have a log-in and will input personal information on their dashboard.

The electrician dashboard will consist of the following:

* **Personal Info Section**

Personal Photo

Name

Company Name

Address

Email

Cell phone number

**Licensing Section**

Driver’s License Upload

State | License# ?

Electrical Contractor’s License Upload

State | License# ?|Company Name

**Insurance Section**

Vehicle Insurance Upload (card photo)

Insurer| Policy# ?| Vehicle Type: Car, Truck, Van

## Liability Insurance Upload

Insurer | Policy# ? | Coverage Amount ?

* **Vehya Section**

Vehya’s signed Master Agreement

Vehya’s EV Charger Certification Completion

* **Tax Information**

W9 upload

Company Name | EIN | POC

**Assignable Electricians ?**

Photo | Name | Address | Phone | Email| Experience: Master, Journeyman |License #

Send Certification Link

Send Vehya Mobile App Link

**Setting**

**Text copy of job status (phone number)**

**Email copy of job status (email box)**

**Vendor Dashboard Layout**

Profile Edit | Jobs

**Jobs**

New | Active | Complete

**New**

Will see the following and must accept before seeing the full information

Residential or Commercial | City & State | Installation Amount | Preferred Installation Date |

Online assessment completed

ACCEPT & DECLINE

Once Accepted it is added to their Active jobs list

**Active**

**Project Info**

Residential or Commercial | Customer Name or Company POC | Full Address | Installation Amount | Preferred Installation Date | Online Assessment Completed | Assigned Electrician (dropdown from list of “Assignable Electricians”)

**Change Order [description box]**

*Ex: customer will need to upgrade electrical panel*

**Permit Upload (upload photocopy)**

Customer Name | Full Address | Permit # | Inspection Date | Inspection Complete YES or NO | Name of Inspector

Add+ button

**Survey**

Was the EV charger functioning at the completion of installation? YES or NO

Did the Vehya rep show you how to use the EV charger? YES or NO

Was there a vehicle to demonstrate the EV charger? YES or NO

Are you interested in a service contract for your EV charger(s)? YES or NO

**Surveyed Name | Phone Number | Email**

**Project Photos**

**Please provide 1 pic of charger installed, 1 of electrical panel, 1 front exterior of property**

Description Box

Upload

Add + (3 maximum)

**Submit – once submitted it goes to Complete**

**Complete – Show all details of Active job but no ability to edit. Then show additional information on each job to be completed Photo**

Inspection PASS or FAIL

If inspection FAILs provide remedy explanation box.

*Ex: It did not pass inspection because it needed to an exterior receptable cover.*

**MOBILE APP**

**Vendor/Electrician Mobile App would be very basic information. Must have tracking ability.**

**Profile Information (no editing)|Jobs (Active only)**

**Jobs**

**Project Info**

Residential or Commercial | Customer Name or Company POC | Full Address | Preferred Installation Date | Online Assessment Completed

**Change Order [description box]**

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Upload

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**Submit – once submitted it goes to Complete**

**Admin Dashboard**

Administration Dashboard need the following abilities:

Can see the date and time of phone assessment for online customers

Can complete the remaining questions for the online assessment and add pictures and other details

Can assign jobs to Electrical Contractors based on City and State search of the Electrician.

Can unassign jobs and reassign to other Electrical Contractors.

Can edit all items on a job.

Can mark jobs Active or Complete.

Can disable an Electrical Contractor.

Can see the progress of an Electrical Contractor’s onboarding.

Can adjust pricing of a job to reflect Change Order details.

Can adjust customer’s information.

Can see orphan leads that come in and contact information.`

Can remove fake customers.

Questions for Online Assessment

Address

Vehicle Brand

Vehicle Model

EV Charger Chosen

Name

Phone

Email

Approximate sq footage of home?

Rent | Own

Multi-unit |Townhome | Detached Home

How far is your breaker panel from the desired EV charger location? $600

(buttons) 5ft | 10ft | 15ft | 20ft| 20ft +

$600| $900|$1300|$1800|$200 Onsite Assessment

Is the breaker panel in the same room as desired EV charger location?

YES | NO

Is the breaker panel on the same wall as the desired EV charger location?

YES | NO

Is the breaker panel on the same level as the desired EV charger location?

YES | NO

Is the desired EV charger location interior or exterior?

YES | NO

Choose the electrical appliances you have in your home?

Washer | Dryer | Range | Microwave |Refrigerator | Dishwasher | Freezer | Heat Pump | AC Unit | Water Heater (buttons)

Within which range would you like to have an install?

1-2 Weeks | 1 Month | 1 Month +

Online Assessment Price

Ex: $1800

What’s the age of your home?

What the approximate sq footage?

Do you have access to your breaker panel?

What is the max amperage on the very top breaker?

Brand name of breaker panel?

Please send link to upload pictures (link should be simply address of property in the subject line and instructions to attached certain pictures of the property)

Vendor/Active -> discuss